

PROCEEDINGS OF THE BROWN COUNTY HUMAN SERVICES BOARD

Pursuant to Section 19.84 Wis. Stats, a regular meeting of the **Brown County Human Services Board** was held on Thursday, December 13, 2012 in Room 365 of the Community Treatment Center – 3150 Gershwin Drive, Green Bay, WI



Present: Chairman Tom Lund
Craig Huxford, Helen Smits, Carole Andrews, Bill Clancy, Susan Hyland,
Paula Laundrie

Excused: JoAnn Grashberger

Also

Present: Brian Shoup, Executive Director
Jeremy Kral, Director of Community Programs
Tim Schmitt, Finance Manager
Jim Hermans, Child Protection/Juvenile Justice Manager

-
1. **Call Meeting to Order:**
The meeting was called to order by Chair Tom Lund at 5:15 pm.
 2. **Approve/Modify Agenda:**
ANDREWS/SMITS moved to approve the agenda.
The motion was passed unanimously.
 3. **Approve Minutes of October 11, 2012 Human Services Board Meeting:**
HYLAND/ANDREWS moved to approve the minutes dated October 11, 2012.
The motion was passed unanimously.
 4. **Executive Director's Report**

Brian Shoup, Executive Director, gave his director's report.

Child Abuse/Neglect Summit

- A Child Abuse/Neglect Summit is being held at University of Wisconsin-Green Bay on Friday, December 14th. It will involve close to 100 people representing law enforcement, our agency, United Way, social agencies, school districts and healthcare.
- This Summit followed our approach of United Way earlier in the year to partner up and advance the cause of prevention. Jim Hermans and his leadership team have been working with United Way to plan this, holding 16 meetings. This will be a working session, not a media event.
- We are looking forward to the results of the Summit, although it is just a start. A task force is being formed consisting of some ambassadors which will be the beginning of a formal community effort to tackle this issue.

CMS Ruling

- The Center for Medicare & Medicaid Services (CMS) during a recent survey of the Community Treatment Center has determined that the Nicolet Psychiatric Hospital may no longer provide detoxification services for persons who do not also have a major psychiatric disorder, other than alcohol abuse. The CTC must correct its admission criteria or risk losing Medicaid & Medicare reimbursement.
- We have EM1 Committee meetings every two months which includes individuals from law enforcement, health care, crisis center and our staff. This ruling was the single agenda item discussed at the last meeting. Jeremy Kral provided leadership on the issue during the meeting. Law enforcement is concerned due to alcohol holds.

Q: Chairman Lund asked if we are able to use the jail for alcohol holds.

A: Kral answered that statute states that in order for a police custody alcohol hold to occur, a crime must not have been committed. Since many of these situations do involve a crime (i.e. disorderly conduct), the jail will end up with increased numbers. Kral added that other alternatives include a residential intoxication monitoring service at our crisis diversion facility and bringing an exceptionally incapacitated individual to the hospital.

Q: Chairman Lund asked how many holds we have following a Packers game.

A: Shoup stated the numbers can spike after a game and on weekends. That is more of the acute intoxication cases. Those situations should be dealt with in our social setting detox program at the diversion facility. Law enforcement has been uncomfortable with that since it is not a locked facility. Most other counties use social setting detox.

Citizen Board Member Paula Laundrie entered at 5:30 p.m.

- Shoup stated that one of the difficulties arises when we have an individual who is intoxicated and suicidal. In such a situation, we cannot assess them to determine if they have an accompanying psychiatric problem until they are sober. CMS's position appears to require a psychiatric diagnosis at time of admission. Both ethical standards as well as state statute will not allow us to deny admission to someone who is believed to be at risk of harming himself/herself. Thus, CTC will not turn away suicidal patients. We are appealing this ruling to our US Senatorial Delegation.

Q: Chairman Lund asked why substance abuse isn't considered a mental health issue.

A: Shoup stated that documents on CMS's own website refer to alcoholism as a psychiatric condition, which would seem to contradict its current position. Shoup has been talking with Congressional contacts, including Senator Baldwin's office.

Q: Citizen Board Member Huxford asked if we had recently worked out a process with the Sheriff's department in reference to emergency holds.

A: Shoup stated that we did hold a LEAN kaizen event to streamline the Emergency Detention process. The CMS ruling relates to a different matter.

Meeting with Governor's Staff

- Executive Streckenbach led a delegation consisting of Brent Miller, Maria Lasecki and Shoup to Madison to meet with the governor's staff regarding the 2013-15 biennium budget. The two issues Shoup addressed were the proposed anti-fraud initiative pilot and Family Care.
- For Family Care, Shoup asked the governor for four things:
 1. We want clear direction as to if Family Care is going to expand and when.
 2. If Family Care *does* expand, we do not want to transition into Family Care earlier than the 4th quarter of 2014.
 3. We need to negotiate the amount of maintenance of effort levy dollars required of Brown County.
 4. We need relief from implementing third party administration for CIP & COP in the same year (2014) that we would be transitioning to Family Care.
- Kral added that the reason for the third party administrator is that the current waiver negotiated through CMS expires the end of 2013.

Q: Citizen Board Member Smits asked if we would have any influence on which company would provide third party administration.

A: Shoup stated we will not but the company will most likely be WPS.

Energy Assistance Program

- Shoup stated that we are currently in transition to take over the Energy Assistance program. The Economic Support unit has been training its staff and will take over responsibility on January 1, 2013.

LAUNDRIE/SMITS moved to receive and place on file.
Motion was carried unanimously.

5. Report on Child and Adolescent Behavioral Unit.

- Jim Hermans stated that we have a new unit put together that started with the hiring of Dr. Althea Noukki, Clinical Director of our Child and Adolescent Behavioral Health (BH) Unit. We also have captured three other individuals that were working in this type of work to form the core of this new unit. We are moving three positions from the Juvenile Justice unit in order to complete the 7 person unit. This team is going to help us with a portion of our child protective service population and the juvenile justice group, along with adhering to obligations in Chapter 51.
- Hermans stated we are going to form two teams within the BH unit. This work is very intensive and requires a lot of support within to provide the seamless service. The most difficult case situations are dealt with in this unit and there needs to be enough intensity to fit the needs of the families. Lighter cases are directed more towards other places in the community. We want to step up where no one else can and our two teams will be trained in best practice for these situations.
- Hermans stated the unit is focusing on a family-based approach which includes strengthening the family system, providing safety, diverting them from formal court, reducing the risk of harm and trying to prevent the break-up of that family. In order to accomplish this, we have to be strong as a team, have 24/7 capacity and to provide a sustainable plan. He stated that with the outpatient clinic license that was

received, we are trying to capture revenue in order to support those efforts. The supervisors across units meet on a regular basis to make sure to work together on cases.

Citizen Board Member Smits stated that she likes the team concept and it is useful when dealing with the tough cases to prevent burn out.

Chairman Lund stated that it's better for clients to have interaction with more people instead of relying on just one.

- Shoup added that Dr. Noukki has experience in forensic work and her background is a good fit for Child Protection and Juvenile Justice work.
- Kral thanked Hermans for his work on the unit and stated he is pleased with the development. Hermans stated this has been a great opportunity and having administrative support has been crucial.

Chairman Lund stated he has seen more innovation over the years with less top-down thinking. We bring forth solutions using people working directly in the situations.

- Shoup added that the advocacy has been measurable. In the 2012 budget, Human Services were able to save 1.8 million dollars in levy and for 2013 we saved another 1.1 million dollars.

CLANCY/HUXFORD moved to receive and place on file.
Motion was carried unanimously.

6. Financial Report

- Schmitt reported financials through October. For Community Programs we are showing a surplus of 3.4 million dollars year to date. This is primarily due to lower costs for out of home placements and savings in our long term care units. For the Community Treatment Center, we are showing an unfavorable deficit of \$434,901 as a result of lower revenues due to a lower number of hospital inpatient stays and lower private pay revenues in our nursing home.

ANDREWS/HYLAND moved to receive and place on file.
Motion was carried unanimously

7. Statistical Reports:

Please refer to the packet which includes this information.

8. Approval for New Non-Continuous Vendor:

Please refer to the packet which includes this information.

9. Request for New Vendor Contract:

Please refer to the packet which includes this information.

10. Other Matters:

Next Meeting: Thursday, January 10, 2013

5:15 p.m. – Board Room A, Brown County Human Services

11. Adjourn Business Meeting:

ANDREWS/HYLAND moved to adjourn; motion passed unanimously. Chairman Lund adjourned the meeting at 6:10 p.m.

Respectfully Submitted,

Kara Navin
Recording Secretary